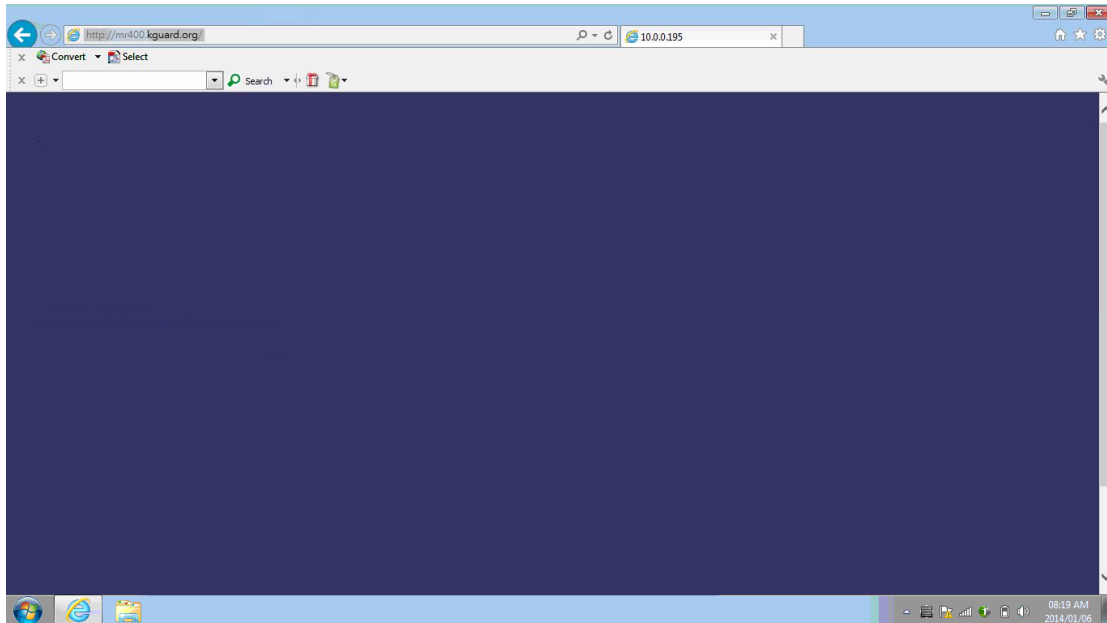


IE Browser Blue Screen Problem

When your PC/NB pop the blue screen :




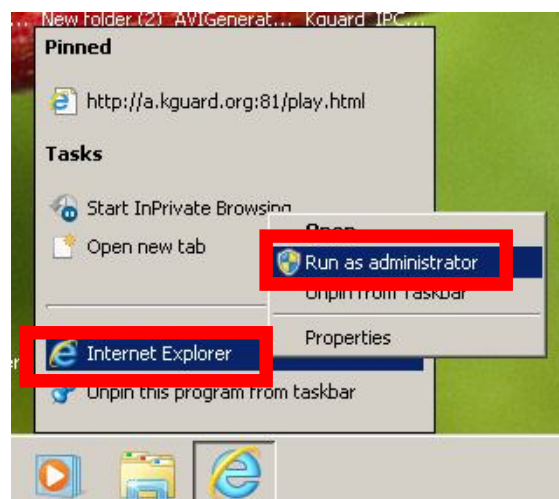
There are 3 step you can setup.

1. **Administrator**
2. **Compatibility View**
3. **Trusted Sites**

Administrator

Step1.

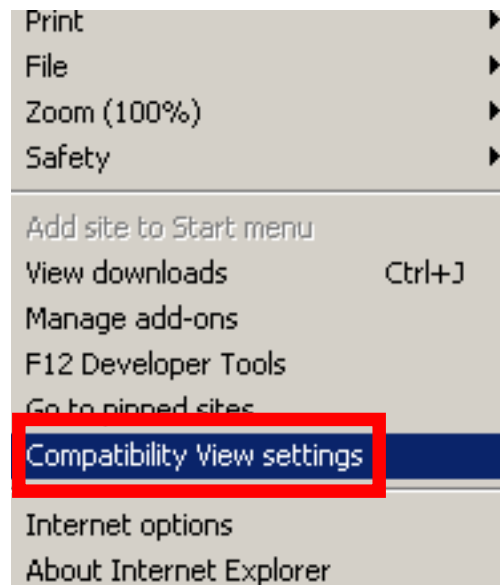
Please try running IE  by right click mouse on IE icon and select "**Run as administrator**"



Compatibility View

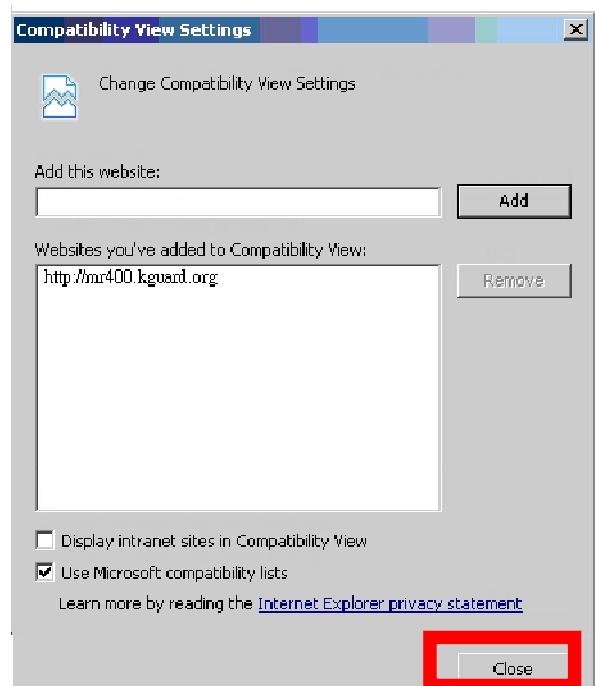
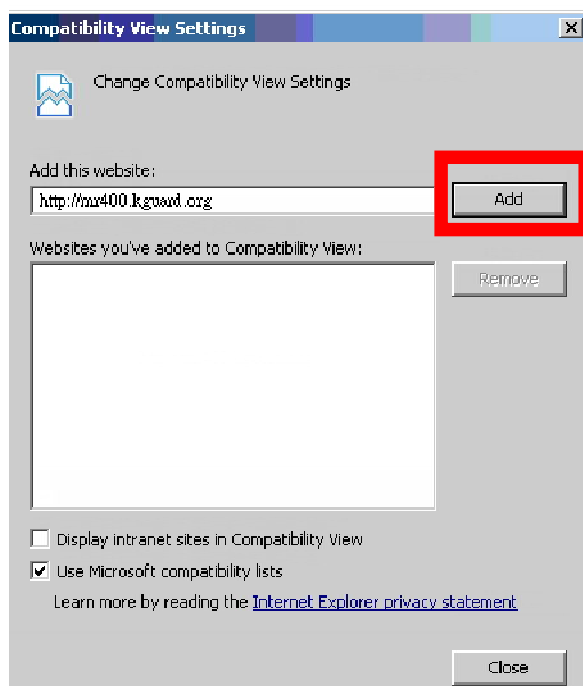
Step1.

Click “Compatibility View settings”



Step2.

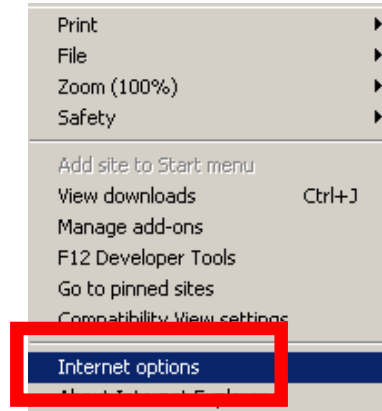
Click “Add” to add this IP into your compatibility list → Click “Close”



Trusted Sites

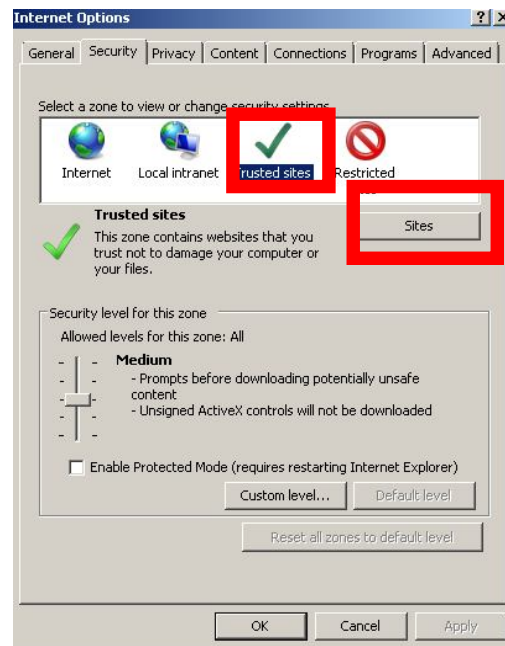
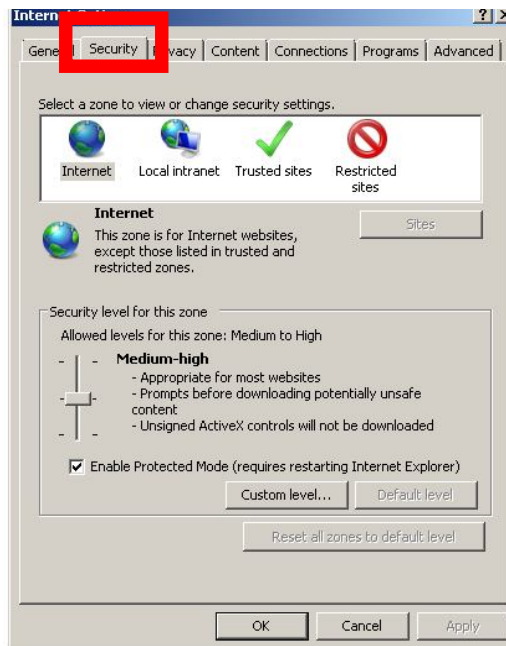
Step1.

Please try running IE → Select “Tool” → “Internet Option” by right click mouse on
✖If your OS is more then Vista please by right click mouse on IE icon and select
"Run as administrator"



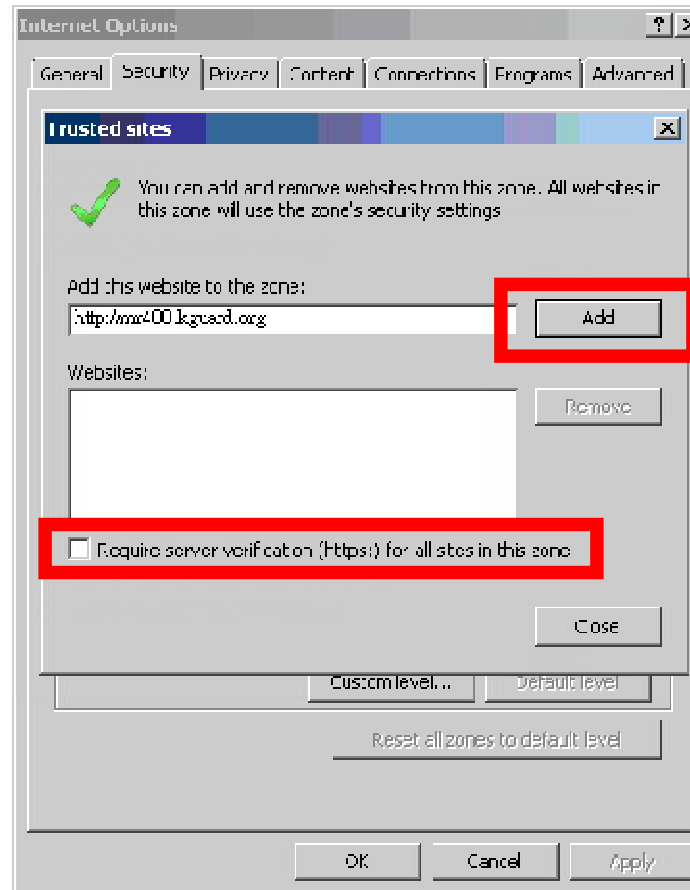
Step2.

Select “Security” → “Trusted Sites” → “Sites”



Step3.

Click “Add” to add this IP into the zone and “Cancel” the “Require server verification(https:) for all sites in this zone.”



After you finish the setup, please restart the IE browser by "**Run as administrator**".

If your IE have install different model of Kguard package, please follow below setup :

Step1.

Remove your IE browser package.

You can find the removeOCX file in you CD.

Also,you can download the removeOCX here :

<http://kguardsecurity.server289.com/kguard/KguardWEBSITE/Utility/ARseriesDVR/RemoveOcxKG2.zip>

Step2.

Running the removeOCX file.

※If your OS is more then Vista please by right click mouse on removeOCX icon and select "Run as administrator"